

IN-HOUSE

- **Covid-19:** Please note that travelers from foreign risk areas with a high incidence of corona infection will only be accommodated in a hotel if a medical certificate confirms that they have no infection. The required medical certificate “must be based on a molecular biological test that was performed no more than 48 hours prior to arrival” – thank you for your understanding!

Valid after the decision of July 16, 2020, by the Federal Chancellery and the State and Senate Chancelleries of the Federal States

- Self-disclosure at check-in: All guests staying overnight must provide their personal details so that we can contact them in case of possible infections.
- There is currently no luggage service.
- In response to event enquiries, we will check in each case whether you are eligible under the exemption regulations of the Hanseatic City of Bremen (according to § 6 para 3, gatherings are permitted for exercising one’s profession) and, if applicable, submit an offer.

CHECK-IN & CHECK-OUT

- For your protection, the protection of our employees as well as of our other guests, we will provide a safe and contact-minimized check-in and check-out procedure in accordance with our hygiene and safety criteria. The reception area is equipped with plexiglass dividers.
- Disinfectants are available at reception.
- The room key card and the ballpoint pen for signing the registration form will be disinfected before they are handed over to you.
- We recommend contactless payment by credit card at reception or direct payment when you make your reservation on our [website](#).

GENERAL

- Our team is still available to you around the clock, seven days a week, but only a limited number of employees are on site, to minimize the contact risk.
- Disinfectant dispensers are available at all relevant entrances.
- Our air conditioning and ventilation systems guarantee a constant exchange of air.
- In the public area, the duty to wear mouth-nose protection also applies to our guests. You can buy a face mask at our reception if you have forgotten your own protection.
- In our hotel, you will find appropriate instructions on the rules of hygiene and conduct as well as labels and signs at all relevant places.
- Please maintain a minimum distance of 1.5 metres.
- All public areas and contact surfaces – such as lifts, handrails, door handles, seating furniture, luggage trolleys etc. – are disinfected regularly.
- It goes without saying that our team will comprehensively document all of the disinfection and cleaning measures mentioned above.
- We kindly ask you to use our lifts with at most two people and to wear mouth-nose protection while doing so. Alternatively, you are welcome to use our staircases; please ask our staff for details.
- If you are showing symptoms of a respiratory infection or fever, please do not enter the hotel under any circumstances.
- If symptoms occur during your stay or during the incubation period after your visit, please notify us immediately.

STROM RESTAURANT

- All guests entering the restaurant must leave their personal details, so that we can contact them in case of possible infections. For this purpose, we document the times of your stay in the restaurant at breakfast, while detailed contact information is requested at dinner.
- The restaurant is only half-occupied to ensure the safety distance of 1.5 m to the nearest guest. Groups up a total of 10 people from one or more household(s) may dine together at one table.
- Our breakfast is served daily from 06:30 am to 12 noon. You will find the notice showing the current time slots with our **breakfast traffic light** on our website and also in the lift and at reception.
- For dinner, the restaurant is currently open on Thursdays, Fridays, Saturdays and Sundays from 6:00 pm to 10:00 pm (kitchen closing time 9:00 pm)
- We store and process food and beverages in accordance with the official recommendations on food safety. In order to guarantee the highest level of hygiene, disposable packaging and pre-packaged portions are therefore currently required to an increasing extent.

BAR & DAVIDOFF LOUNGE

- The bar is currently closed. We would like to point out expressly that these measures are based on the regulation for protection against new infections with the coronavirus SARS-CoV-2 issued by the State of Bremen and that there is therefore no right to claim for price reduction or compensation.
- The Davidoff smokers' lounge is still accessible to our guests, but it is currently not possible to serve beverages there. You can buy drinks and snacks in our Regio Shop opposite the reception.

ROOMS & CLEANING

- All our guest rooms have windows that can be opened on tilt to ventilate the room.
- Our housekeeping team uses disposable gloves and has been intensively trained in the thorough cleaning and disinfection of your room.
- We kindly ask you not to stay in your room at the time of cleaning, so that there is no contact with our housekeeping staff.
- The room cleaning is subject to a strict cleaning protocol with intensive disinfection of surfaces subject to frequent contact, such as light switches, door handles and fittings.
- All information about your stay can be found, as before, in our digital guest information system on your TV. Please note that we cannot guarantee that the information provided there is up to date and correct.
- Due to the special hygiene requirements, we will need more time to clean the guest rooms.

FITNESS & WELLNESS

- Our sauna and fitness area may be used under certain conditions:
 - At most **6 persons** are allowed in the entire wellness and resting area.
 - In the sauna, a maximum of **2 persons** are permitted at the same time.
 - The fitness room may be used by **1 person** only.
 - Please keep a safety distance of 1.5 m to other people at all times.
- At the hotel, you will still find two pleasant jogging routes. Please ask for our [jogging map](#) at reception.